



SOUTH DELHI MUNICIPAL CORPORATION
24th Floor, IT DEPARTMENT, CIVIC CENTER,
MINTO ROAD, NEW DELHI-110002

Corrigendum

RFP (Request for proposal) for selection of Agency on outsourcing basis for providing services of a Call Centre

In continuation of RFP(Request for proposal) for selection of Agency on outsourcing basis for providing services of a Call Centre on behalf of SOUTH DELHI MUNICIPAL CORPORATION, following Corrigendum is hereby issued.

On page 15 of RFP, Clause No. 3.1, S.No. 5, the eligibility Criteria may be read as "The Bidder should have both ISO 27001:2005 & ISO 9001:2008 Certificate".

Other terms & conditions of the RFP remains unchanged.

-SD-
Dir(IT)