



**East Delhi Municipal Corporation
Assessment & Collection Department
419, Ground Floor, Udhya Sadan
Patparganj Indl. Area, Delhi-110092**

No. Tax/A&C/HQ/2019/D-1608

Dated: 9-12-19

Subject: Pre-Bid meeting of NIT No. EDMC/A&C/2019/S-03.

Queries raised in the Pre-Bid meeting with representatives/owners of the firms held on 03.12.2019 and subsequently clarification given by the chairmen are as under:

Sl. No.	Queries of firm	Clarification from the vendor
1.	Length and & language of the SMS and text of SMS	The character length of SMS will be as per standard character fixed by TRAI. These SMSs will be in only two languages Hindi and English. The text of SMS will be given by the firm. However the Department will approve the text or may completely change the text of the SMS.
2.	Length and & language of the Voice Call, text of voice call, recording of voice,	The length of Voice Call will be as per standard length fixed by TRAI i.e. 30 Seconds. These Voice Calls will be in Hindi and English. The text of voice will be given by the firm. However the Department will approve the text or may completely change the text of the voice. The voice will be recorded by the firm in the voice of dignitaries of EDMC
3.	Time of Technical bid opening	Schedule of NIT has already been approved at pre-page. However, date and time of opening of bid was inadvertently not written in the Tender document uploaded at EDMC Web site. Technical Bids shall be opened at 03.00 PM on 16.12.2019
4.	Mobile No. Database	It has been clarified that mobile number database will not be provided by EDMC. The bidder agency should have database of mobile number. However, for targeted messages to the specific groups of citizen of EDMC, the mobile database may be given by the EDMC.
5.	CA Certified Copy of turnover & Audited Balance Sheet	It has been clarified that upto 2 Cr turnover the firm have to submit CA certified turnover certificate on the basis of GST return and in case of more than 2 Cr turnover the firms have to submit audited Balance Sheet
6.	EMD refund for technically unsuccessful bidders	As per the provisions of GFR the EMD of technically unsuccessful bidder will be refunded within 30 days after the award of the contract.
7.	Validity of contract	The validity of contract will be of 1 year from the date of award of contract and further extendable for two years.
8.	Variation in Interconnection charges by operators/TRAI	The rates quoted by the vendor will be valid for the entire contract period irrespective of variation in interconnection charges by operators/TRAI.
9.	Experience-Total completed work orders in financial (Without GST) during last 3 years (2016-17, 2017-18 & 2018-19)	a) upto Rs. 50 lacs 5 b) above Rs. 50 lacs – 1 Cr 10 c) above Rs 1 Cr. – 2 Cr. 20 d) Rs. 2 Cr. +* 25 * It has inadvertently been written as 1 Cr.+ in tender document

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RAVINDER KUMAR
Dy. A&C (HQ), EDMC