

Citizen Charter
Health (Hospital Administration, North DMC)

DIRECTOR HOSPITAL ADMINISTRATION						
Dr. Arun Yadav						
23226204, 9811449156						
MS/ Hindu Rao Hospital	MS/ Kasturba Hospital	Director/ Rajan Babu TB Hospital & Infection Disease Hospital	MS/ Girdhar Lal Maternity Hospital	MS/ Balak Ram Hospital	Addl. DHA / Medical &TB Department	Addl. DHA/ Maternal & Child Welfare
Dr. Anu Kapoor 23973946 9810555908	Dr. Suman Lata 23274376 9871858597	Dr. R. Chandrawali 27659673 9910479687	Dr. Anita Gupta 23232224 9810067987	Dr. Rajnish 23813961 9958865921	Dr. Rajni Kukreja 23226201 9868178665	Dr. Mansi Anand 23226233 9810516993

About us

Hospital Administration provides services through various health institutions like Hospitals, Dispensaries, Polyclinics, M&CW & Maternity Homes, Chest Clinics, Mobile Clinics etc.

There are a number of Health institutions under Hospital Administration, NDMC which are as follows:-

Sl.No.	Health Units	No. of Health Units
1.	Major Hospitals	6; Hindu Rao Hospital, Kasturba Hospital, RBIPMT, MVID Hospital Mrs. Girdhar Lal Maternity Hospital and Balak Ram Hospital (under construction)
2.	Dispensaries	29
3.	Poly Clinics	17
4.	Chest Clinics	7
5.	PUHC	1
6.	VD Clinics	1
7.	Mobile Units	11
8.	M&CW Centres	59
9.	Maternity Homes	6

The Hospital Administration department of NDMC is catering to above 60 lakh (6 million) population residing in geographical areas falling under North Delhi within ward nos. 1 to Ward No.:- 104.

The Hospital Administration department is catering to all sections of the society, specifically providing preventive, promotive, general and specific services like General OPD services, ANC Care, Complete Immunization of Children, Family Welfare services, Round the clock delivery services, Post-Natal Care service, Preventive Health Checkup of MCD run primary school children thoughts M&CW department.

Specialists services including Paediatric, Gynaecological, Eyes, Dental, ENT, Radiological, Pathological Tuberculosis (TB)/DOTS, Blood Bank, Rabies Vaccination and common health care services to the population from all strata including male, female, children, adolescent etc. and senior citizens. We value our senior citizen and give them preference. Besides these services, Family Welfare/ Planning, Adolescent, HIV/AIDS, counseling services on Nutrition/Diet, Seasonal Diseases like Dengue, Malaria, Chikungunya etc. are also readily available in all health institutions during working hours on all working days.

The Hospital Administration department, NDMC implements all National/State Health Programmes including National Health Mission(NHM), Reproductive Maternal Newborn Child and Adolescent Health (RMNCA), Rashtriya Bal Swasthya Karyakram(RBSK), Janani Shishu Suraksha Karyakram(JSSK), Rashtriya Kishor Swasthya Karyakram (RKSK), IYCF, ASHA, Pulse Polio Programme etc.

For Pensioners

In order to facilitate the pensioners who have retired from Municipal Services, 18 exclusive Pensioner Centre have been designated from where the pensioner can get health service. Besides, cases of pensioners and their dependent/s can be referred for specialized treatment in case required on the recommendations of these pensioner health units. However, in case of emergency and / or during odd hours one can go to the nearest institution for treatment but it must be supported with valid reasons and documentations thereof.

The List of Pensioner Centre are as follows:-

1. Dr. Baba Saheb Ambedkar Polyclinic, Sadar Thana Road, Delhi
2. Vivekanand Polyclinic Padam Nagar Delhi, 110007
3. Atma Ram Gupta Polyclinic, Onkar Nagar, Trinagar Delhi

4. Lala Hans Raj Gupta, Rohini Polyclinic. D-16, Sector-7, Rohini, LHRG Medical Complex, Delhi-110085
5. Nimri Polyclinic, Ashok Vihar Delhi - 52
6. Dr. SSV Polyclinic, Ram Roop Health Center, Village Kanjhawla Delhi-110081
7. Alipur Polyclinic, G.T.Road, Alipur- Delhi-
8. Narela Polyclinic, Lampur Road Narela Delhi-110040
9. Azadpur Dispensary, D-56 MCD Colony Azad Pur Delhi 110033
10. Town Hall Dispensary, Girdhar Lal Maternity Hospital Complax New Delhi
11. Bhagwan Mahavir Dispensary, Old Rajinder Nagar, 110015
12. Jawala Heri Dispensary, Vill.Jwalaheri, Pashim Vihar Behind Lakshmi Narayan Mandir,Delhi-110063
13. Shakurbasti Dispensary, Near NDPL Office, Multani Mohalla,Rani Bagh, Delhi-11004
14. Badli Dispensary, Badli Allopathic Dispensary MCD colony Samaya Pur Delhi
15. Dr. SSV Polyclinic, Bawana, Near SBI Bank, Main Narela Road Delhi - 110039
16. Nangloi Polyclinic, Nagloi Jat, Near Water Tank, Najafgarh Nagloi Road ,Naresh Park , Delhi 110041
17. Pahar Ganj Dispensary, Pahar Ganj, D.B. Gupta Road, Delhi
18. Ramesh Nagar Polyclinic, Near Chacha Nehru Park New Delhi - 110015

- **Anti Rabies Vaccine Centre**

There are 9 Anti Rabies Vaccine Centres in different locations spread in North Delhi Municipal Corporation. Here Anti rabies vaccines are administered to the patients free of cost. These Anti Rabies Vaccine centers are functional during normal working hours The Anti Rabies. vaccine Centre are located at the following places:-

1. Hindu Rao Hospital, Dr. J.S. karanwal Memorial Road, Near Malka Ganj, Sabji Mandi, Malka Ganj, New Delhi, Delhi- 110007
2. Maharishi Valmiki Infectious Diseases Hospital, Kingsway Camp, Delhi
3. Alipur Polyclinic, G.T.Road, Alipur- Delhi
4. Vivekanand Polyclinic, Padam Nagar Delhi - 110007
5. Dr. Baba Saheb Ambedkar Polyclinic, Sadar Bazar, Sadar Thana Road Delhi
6. Atma Ram Gupta Polyclinic, Onkar Nagar
7. Narela Polyclinic, Lampur Road Narela Delhi-110040
8. Dr. SSV Polyclinic, Ram Roop Health Center, Kanjhawala
9. Lala Duli Chand Polyclinic, Bara Hindu Rao, DCM Chowk, Delhi

HQ: This HQ is situated at 12th Floor, E-1 Wing, Dr Shyama Prasad Mukherjee, Civic Centre, Jawahar Lal Nehru Marg, New Delhi 110002

Director Hospital Administration, North DMC : Dr Arun Yadav, Phone No. 23226204, 6203,
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PIO under RTI Act : Administrative Officer (Health), 12th Floor, E-1 Wing, Dr Shyama Prasad Mukherjee, Civic Centre, Jawahar Lal Nehru Marg, New Delhi 110002 Phone: 23226220 E-mail:- mcd2088@gmail.com

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The detailed information of Hospitals is as under:

1. www.hindurao.com
2. www.girdharlalhospital.org
3. www.kasturbahospital.org
4. <http://www.northmcd.com/rbipmt>
5. <http://northmcd.com/mvidh>
6. Balak Ram Hospital (under Construction)