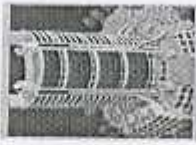




**NORTH DELHI MUNICIPAL CORPORATION
EDUCATION DEPARTMENT: HQ**

**Dr. Shyama Prasad Mukherjee Civic Centre
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Ph. No. 011-23226511**



EoI No. NDMC/EDUCATION/BIO-METRIC/EoI/002/2014/D-399

Dated: 27.02.2014

Dear Prospective Bidder,

Subject: EoI No. NDMC/EDUCATION/BIO-METRIC/EoI/002 dated 28/01/2014 regarding "Supply, Installation, Commissioning, Implementation and Maintenance of Bio-Metric Enabled Robust Attendance Control System in the Schools under North Delhi Municipal Corporation for 5 Years" - Response of North Delhi Municipal Corporation (North DMC) to the Clarifications Sought by Prospective Respondents on the Expression of Document - regarding

1. Some of the prospective respondents have sought clarifications on the EoI relating to above mentioned EoI. The response to clarifications sought is attached herewith.
2. The prospective respondents are advised to take into account the above mentioned clarifications while preparing their response.


**(J.R. Kaim)
Director (EoI/N.Y.)
MUNICIPAL CORPORATION OF DELHI
Education (H.O.)
15th Floor, Civic Centre,
Minto Road, New Delhi - 2**

Sub: (.ol Reference Number: Eol No. NDMC/EDUCATION/BIO-METRIC/Eol/002 dated 28/01/2014 regarding "Supply, Installation, Commissioning, Implementation and Maintenance of Bio-Metric Enabled Robust Attendance Control System in the Schools under North Delhi Municipal Corporation for 5 Years" - Response of North Delhi Municipal Corporation (North DMC) to the Clarifications Sought by Prospective Respondents on the Expression of Document - regarding

Response of North Delhi Municipal Corporation (North DMC) to the Clarifications Sought by Prospective Respondents on the Expression of Document

S. No.	Clause No.	Page No. of Eol Document	Existing Provision in the Clause	Clarification Sought	Response of North Delhi Municipal Corporation to the Clarification Sought by Prospective Respondents
1	4.18 Conditions for Pre-Qualification of Eol Respondents, Point No 4	Page 9	Condition for Pre-Qualification: Should have supplied and installed at least 800 nos. of Bio-Metric Devices/ Equipment in the last 5 years through single / multiple work orders for Govt. Departments. "Proof/ Supporting Document (s) to be enclosed with the Eol Response: Customer certification for satisfactory execution of the Work Order (s) with copies of relevant work orders"	There are some ongoing Projects at all India level for some of our prestigious client which have the provisions of 30000 (approx) biometric devices. As same is under progress, although so far we have supplied more than the no of devices asked in EOI (800 nos.). For proving the experience of the 800 nos. of devices, you are requested to please amend the clause portion mentioned in "Proof/ Supporting Document (s) to be enclosed with the Eol Response:" as under: "Proof/ Supporting Document (s) to be enclosed with the Eol Response: <i>Work Order Copy , Agreement Copy, Proof of Supply, Invoices raised The respondent should submit copy of duly certified statement from their appointed statutory auditor or from the Company Secretary."</i>	Following wordings appearing in this clause "Customer certification for satisfactory execution of the Work Order (s) with copies of relevant work orders" stand revised to read as under: "Customer certification for satisfactory execution of the Work Order (s) with copies of relevant work orders and/or proof of supply & receipt of goods alongwith Invoice(s) raised and receipt of invoice (s) by the client".
2				We can Integrate our Time Attendance Software with your existing payroll system but we need to check which payroll system used by you and we need API / SDK of your existing payroll system. Kindly also let us know required Biometric integration work with your existing payroll software / E-Government Project shall be in your scope or in our scope.	Details of existing payroll will be shared with the selected Bidder. Integration with the existing payroll software / E-Governance Project will be the responsibility of the selected Bidder or separate payroll software will be developed by selected bidder as per requirement of Education Department that will be indicated in the RFP.
3				We will submit CE & FCC Certificates for product Biometric devices and ISO 9001-2008 for Company Standard, CMMi Level -3 is required for software development companies only which should not be required in this project. As we have done so many government projects and no one required CMMi Level -3 certificate and other ISO certificates.	CMMi Level-3 certificate and other ISO certificates must be submitted.
4				Kindly confirm that Internet Broadband connection / 3G GPRS connection is available at all sites or it will be provided by you.	Internet Broadband connection / 3G GPRS or any other connectivity if any required, will be provided/ installed and maintained by the selected bidder
5				Centralized Server will be provided by you or will be provided by us.	Centralized Server will be provided, installed and maintained by the selected bidder


J. C. JOSHI
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Asstt. Director (Edn.)
Edn. Deptt. (H.Q.) North DMC
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B
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Sub: EoI Reference Number: EoI No. NDMC/EDUCATION/BIO-METRIC/EoI/002 dated 28/01/2014 regarding "Supply, Installation, Commissioning, Implementation and Maintenance of Bio-Metric Enabled Robust Attendance Control System in the Schools under North Delhi Municipal Corporation for 5 Years" - Response of North Delhi Municipal Corporation (North DMC) to the Clarifications Sought by Prospective Respondents on the Expression of Document - regarding

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S. No.	Clause No.	Page No. of EoI Document	Existing Provision in the Clause	Clarification Sought	Response of North Delhi Municipal Corporation to the Clarification Sought by Prospective Respondents
6				Kindly confirm the exact quantity of Biometric Devices which is required.	One Bio-Metric Device for each school building. Appx 600 Nos. of Bio-Metric Devices will be required. The exact quantity will be indicated in the second stage of Bid process when the Techno-Commercial bids will be invited from the shortlisted EoI Respondents.
7				We have already supplied the required product and quantity in various Government Departments / Semi Government Departments and other Multi National companies. Will supply order copies form these organization be applicable or not.	Please see reply to the clarification sought at S. No. 1.
8				Kindly confirm that we have to quote Biometric Machine with GPRS system or to quote with GPRS system as optional.	The Biometric System should be ready to use with GPRS and camera functionality.
9				Will manpower required till Implementation / Installation or Manpower will be required till warranty period. Quote for Manpower will required separately or will include in the cost of device.	15 field engineer for maintenance of Biometric Devices and 2-3 IT (Information Technology) professionals for maintenance of the Centralized server & software application for biometric attendance system will be required during the entire period of Contract. The Manpower cost will have to be quoted in the second stage of Bid process when the Techno-Commercial bids will be invited from the shortlisted EoI Respondents.


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