



**SOUTH DELHI MUNICIPAL CORPORATION  
INFORMATION & TECHNOLOGY DEPARTMENT  
24<sup>th</sup> FLOOR, DR. SPM CIVIC CENTRE  
J.L. NEHRU MARG, NEW DELHI-110002**

F./DIT/SDMC/2018/D- 346

Dated: 22.06.2018

**Subject:- Reply to Pre-bid Queries for Establishing and Maintaining Adhaar Enrolment centres and providing Manpower along with supply of Aadhaar Enrolment Kit for South DMC.**

This is with reference to the pre-bid meeting held on 20.06.2018 at 03:00 PM in IT Department 24<sup>th</sup> floor regarding above mentioned subject as well as queries received through email from prospective organizations. The Reply of queries are as under:-

**(Note:-** All the prospective bidders are instructed here to read this document carefully in entirety instead of the queries only by raised by them).

The specification mention in tender document are minimum required. The bidders participating may offer same or better specifications product.

S. No	Queries raised by the organisations	Reply By IT Department
1	Please let us know when the bidders are going to receive their payments for the infrastructure establish in 33 centres.	The payment of infrastructure will be paid post successful supply, installation, commissioning and certification by IT Deptt. to all the hardware as Mentioned in the tender document.
2	Is there some budgetary provisions visa wise number of the beneficiaries to be taken care in one Year.	The maximum fee to be collected from resident/ Beneficiaries as per UIDAI term & conditions.
3	Is there some tentative estimate for number of beneficiary to be served in one Year.	Approx 60 no to beneficiaries per day per enrolment centre as enrolment is required for schools children for school setups. Also in other 5 locations where general public can get enrolled or update their data.
4	Whether general public will be allowed for rectification/amendment or clarification in the existing Adhaar card holders.	Yes, General public also visit the centres for rectification in the existing Adhaar card holders on certain permitted day as allowed by Education Deptt. for school setups and other 5 locations allowed for general public on all the days as mentioned in tender document.
5	what are the contents of the Aadhaar Enrollment Kit , and who will be responsible for maintaning/making the kit	As per tender document, please see clause 3.11 at page no. 9.



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6	<p>Kindly clarify whether Internet/LAN Connectivity including LAN Switches &amp; Cables will be provided by SDMS or will have to be procured by the Service Provider.</p> <p>If the connectivity is being provided by SDMC, we request SDMC to indemnify the service provider against any penalties occurring due to down time of Enrollment or other services at the center due to connectivity issues</p>	<p>Service provider will provide internet connectivity. Responsibility for internet connectivity and its up-time lies with the service provider/bidder only.</p>
7	<p>We request SDMC to kindly provide an approximate count of transactions projected per centre</p>	<p>Please refer Point No. 3 above.</p>
8	<p>We request that in case of extension, the service provider should be allowed to revise the rates of the manpower to account for increase in Salary and inflation of overhead charges</p>	<p>Will be decided by SDMC.</p>

**Administrative Officer (IT)**

Admin. Officer (IT)  
I.T. Department  
South Delhi Municipal Corporation